**NOMINATION FORM | 2019**

**WATER SERVICE PROVIDER OF THE YEAR**

**Notes:**

1. Please refer to the criteria below the category and ensure your entry contains detailed information relevant to the category you are entering.
2. These awards are for the 2018/2019 year. Ensure all information submitted is relevant to that time period.
3. Deadline for submission – **1 March 2019**
4. Supporting information (video links, biographies, annual reports and photos) can accompany your nomination form. Please send big files via:

[www.dropbox.com](http://www.dropbox.com)

[www.wetransfer.com](http://www.wetransfer.com)

[www.sendspace.com](http://www.sendspace.com)

Email your completed nomination form and supporting documents to:

Saligh Dollie, Programme Director & Awards Manager

[Saligh.dollie@spintelligent.com](mailto:Saligh.dollie@spintelligent.com)

+27 21 000 3512

**IMPORTANT DATES**

Entry forms available - NOW

**Entries close: 1 March 2019**

Judging: 4 – 22 March 2019

Verification: 27 March – 10 April 2019

Finalists announced: 15 April 2019

Industry Awards Gala Dinner: 15 May 2019

For further information on the awards please visit <http://www.african-utility-week.com/industryawards>

**2019 Award Categories**

**Organisational / Project Awards**

**Water Service Provider of the Year**

This award recognises a water service provider (such as a utility or municipality) in Africa that excels in any one or more of the following: Service delivery, project roll-out, technology roll-out, revenue protection measures, loss reduction, water quality and sanitation solutions, including company contribution to sector growth, demonstrated expenditure reduction, increased capacity to deliver services and revenue collection, completion of infrastructure development or sustainable maintenance projects.

1. **YOUR contact details**

Please add your contact details so we can contact you for further details about this nomination if needed.

|  |  |
| --- | --- |
| Name |  |
| Surname |  |
| Company |  |
| Job title |  |
| Country |  |
| Contact number/s |  |
| Email |  |
| Relationship to nominee |  |

1. **NOMINEE contact details**

Please add the contact details of the individual or organisation you would like to nominate.

|  |  |
| --- | --- |
| Name |  |
| Surname |  |
| Company |  |
| Job title |  |
| Country |  |
| Contact number/s |  |
| Email |  |

**Justification for nomination**

**Please provide a comprehensive description and motivation why the nominated individual/company deserves an industry award. Supporting documentation can be submitted in addition to the form.**

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|  |

**2019 Categories & Criteria**

**Organisational / Project Awards**

**Water Service Provider of the Year**

**This award recognises a water service provider in Africa that excels in any one or more of the following: Service delivery, project roll-out, technology roll-out, revenue protection measures, loss reduction, water quality and sanitation solutions, including company contribution to sector growth, demonstrated expenditure reduction, increased capacity to deliver services and revenue collection, completion of infrastructure development or sustainable maintenance projects.**

**Provide examples of how the provider is:**

* Making a significant contribution to the water sector’s growth in either integrated water resource management, reduction of non-revenue and unaccounted for water, or water/waste water treatment.
* Minimising cost through application of turnkey solutions and/or increased revenue collection.
* Succeeding in increasing capacity to deliver services by initiation or completion of infrastructure development and/or maintenance projects.
* Efforts for connecting those not on the main system (e.g. rural water supply - evidence policy and strategy availability)
* Improving customer service (accessibility, responsiveness and handling customer complaints).
* Working towards zero emission sustainable development goals (paperless operations, reduction in waste/ recycling efforts, energy efficiency).
* Operations (worker satisfaction, gender and youth policies and staff welfare).

**Deadline for return:** Please submit this form to [Saligh.dollie@spintelligent.com](mailto:Kelly.easton@spintelligent.com) by **1 March 2019.**